GOVERNMENT OF INDIA, MINISTRY OF DEFENCE, KENDRIYA SAINIK BOARD SECRETARIAT, WEST BLOCK IV, RK PURAM, NEW DELHI

Tender No.102 /Automation/KSB/D/E-LIB/TENDER 5/2017 Dated: 18 Apr 2017
SECOND RECALL

NOTICE INVITING TENDER FOR PROCUREMENT OF IT HARDWARE FOR SAINIK KNOWLEDGE CENTRE

Section -1
Invitation for Bids [IFB]

1. Kendriya Sainik Board (KSB Sectt) is the Apex Body of Govt of India, which formulates policies for Resettlement and Welfare of Ex-Servicemen and their families. KSB Sectt intends to set up a suitable facility for these uniformed personnel to sit, access and read/download/print articles/information of interest from its e-library resources. So, there is a requirement to set up a reading room for about 10 users (view limited space) to sit and access E-library resources at KSB, Sectt named as “Sainik Knowledge Centre” (SKC).

2. In order to meet this requirement KSB invites sealed bids from eligible bidders for the supply, installation and commissioning of IT and Networking hardware along with operating system and other peripherals as per the specifications in the tender document:-

   (a) Server with standard configuration and OS. - 01No.
   (b) Desktop Thin Clients PCs. - 10Nos.
   (c) 6-KVA Online UPS. - 01No.
   (d) Multi-Function Networked Printer. - 01No.
   (e) Firewall with 50 User License. - 01No.
   (f) Workstations with associated Partitions. - 10Nos.

3. Tender methodology proposed to be adopted by the Board will be “TWO Bid system” i.e. Technical Bid and Commercial Bid with Technical bid containing pre-qualification also. The Board would enter into contract with the bidder who qualify pre-qualification, technical bid and whose commercial bid is found to be Lowest Commercial Bid [L-1].
4. Criteria

(a) Minimum Eligibility Criteria / Pre-qualification criteria :-

(i) Should be Original Equipment Manufacturers (OEM) / Authorised Dealer (AUD)/Distributor of OEM. Bidders quoting as Authorised Distributors/dealers of the manufacturer will be considered provided:-

(aa) The Bidder furnishes Authorisation from the Manufacturer of Computer Hardware, Server with standard configuration and OS, Desktop Thin Clients PCs, Multi-Function Networked Printer, Firewall with 50 User License, Workstations with associated Partitions.

(ab) The Bidder as authorised agent, has supplied installed and commissioned computer hardware and peripherals of the kind required by the Board and has provided after sales service satisfactorily and such computer hardware and peripherals must be in satisfactory operation for at least 2 years on the date of Bid opening and must be providing annual maintenance services for the above installations.

(ac) Should be a Registered Company.

(ad) Should be in existence in core Computer hardware sales and services business for the last three (3) years.

(ae) Should have minimum average turnover or 10 lakhs per annum out of Indian Operations from the sale of computer hardware during the last three (3) years ending March 2016. In case of Bidder not himself the manufacturer, the turnover should be of its own and not that of the principal.

(af) Should be a profit making company for at least 2 years out of last 3 years as evidenced from the CA Certificate / Balance sheets.

(agi) Should have direct support centers at New Delhi. In case of
support through service partners details of customers supported by the service partners to be attached.

(ah) Should have successfully delivered and installed IT related hardware in Govt Offices in single order or separate orders during last 3 years.

(b) **Elimination criteria for Technical Bid.**

(i) Bidder furnishes Authorisation from the manufacturer of Computer Hardware, Server with standard configuration and OS, Desktop Thin Clients PCs, Multi-Function Networked Printer, Firewall with 50 User License, Workstations with associated Partitions.

(ii) Authorised Dealer certificate from OEM.

(iii) Registered Company: Incorporation Certificate.

(iv) Should have successfully delivered and installed IT related hardware in Govt Offices in Single order or separate orders during last 3 years (Copy of Supply Order to be furnished).

(v) Bank Solvency Certificate from your bank (Annexure -III)

(vi) Copies of **Income Tax returns** of the last 3 (Three years).
## Schedule of events:

<table>
<thead>
<tr>
<th>Bid Reference</th>
<th>Tender No 102 LIB/TENDER5/2107Dated:21 Mar 2017</th>
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| Last date & time of procurement of tender documents | our website: www.ksb.gov.in  
Or www.tenders.gov.in till date of submission |
| Date of Tender Notification | 18 – 04 – 2017 |
| Date of Pre-bid meeting: | 01– 05 – 2017, 2.30 p.m.  
(only those bidders will be allowed to participate, who has DD of Tender document fee) |
| Last date & time for submission of Bids | 08 – 05 – 2017, 2.00 p.m. |
| Opening of Tender document | 08 – 05 – 2017, 2.30 p.m. |
| Bidders are advised to visit us at our website regularly for updates/amendments, if any | www.ksb.gov.in  
www.tenders.gov.in |
| Tender Document Fee | Rs. 500/- (Only DD/ Banker’s cheque)  
(To be paid along with Tender Document)  
To be drawn in favour of: ‘ARMED FORCES FLAG DAY FUND’ payable at New Delhi |
| Earnest Money Deposit (EMD) | (i) Rs.10,000/- (Rupees ten thousand only)  
in the form of DD/BGB, issued on the name of ARMED FORCES FLAG DAY FUND and payable at New Delhi.  
(ii) |
| Bid validity | 120 days from date of submission |
| Address for communication | The Secretary, Kendriya Sainik Board  
Ministry of Defence, Govt of India,  
West Block – IV, RK Puram, New Delhi-110066 |
| Contact person | Col DN Rai, Joint Director, Adm & Coord for clarification over Phone No. 011-26192360, 26715250 on any working day between 10.00 AM to 5.00 PM |
Section -2
Instruction for Bidders

1. Introduction
The bidder is expected to examine all instructions, forms, terms and specifications in the bidding documents. Failure to furnish all information required by the bidding documents may result in the rejection of its bid and will be at the bidder’s own risk.

2. Pre-bid meeting / Clarification of Bids

2.1 The bidder or its official representative (not more than two members from a given bidder) are invited to attend pre-bid meeting to be held on date and time at the venue mentioned in Section I (Schedule of events). It is the responsibility of the Bidders representatives (only one person per vendor) to be present at the venue of opening of Bids.

2.2 Clarification sought by bidder should be in writing (Letter/E-mail/FAX etc) and submitted latest by date and time mentioned in Section I (Schedule of events).

2.3 The text of the questions raised (without identifying the source of enquiry) and the response given by the Board, together with amendment(s) to the bidding document, if any, will be intimated to the bidders within the date and time mentioned in Section I (Schedule of events).

2.4 In case of any clarification required by Board to assist in the examination, evaluation and comparison of bids, Board may, at its discretion, ask the bidder for clarification. The response / Clarification shall be in writing and no change in the price or substance of the bid shall be sought, offered or permitted.

2.5 Technical Bid

(i) Bidder to submit point by point compliance to the technical compliance and it should be included in the Bid

(ii) Any deviations from the specifications should be clearly brought out in the bid.
Bidder to quote for entire package on a single responsibility basis for the goods and services it proposes to supply under the contract

3. **Amendment to the bidding document**
   
   3.1 At any time prior to the deadline for submission of Bids, the Board, for any reason, whether, at its own initiative or in response to a clarification requested by a prospective Bidder, may modify the Bidding Document, by amendment.

   3.2 All prospective Bidders that have received the Bidding Document from the Board will be notified of the amendment in writing, by fax or E-mail and the said amendments will be binding on them.

   3.3 In order to allow prospective Bidders reasonable time in which to take the amendment into account in preparing their Bids, the Board, at its discretion, may extend the deadline for the submission of Bids.

4. **Cost of Bidding**

   The Bidder shall bear all the costs associated with the preparation and submission of its Bid, and the Board will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the Bidding process.

5. **Documents constituting the bid.**

   The Bidding document includes the following:

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(a) ‘**Bank Solvency**’ Certificate from your banker as per Annexure -III
(b) ‘Incorporation’ **certificate** issued by the State / Central Govt. authorities.
(c) Copies of **Income Tax returns** of the last 3 (three years). **Annexure IA**

**Specification Of Server & Thin Client With Networking**
6. **Period of validity of bids (Date till which the bids should be valid)**

120 days from the date of submission of tender document and shall be binding on the bidder, if Board chooses to place the purchase order (PO) or repeat order(s), on or before that date. The Board, however, reserves the right to call for fresh quotes at any time during the period, if considered necessary.

7. **Format and signing of Bid**

7.1 The Bidder shall prepare and submit the original bid, clearly marking “Confidential Contents - Quotation for IT Hardware for SAINIK KNOWLEDGE CENTRE” on the top of the cover. Technical and commercial bids should be placed in two separate envelops superscribed Technical Bid and Commercial Bid respectively.

7.2 The Original bid shall be typed or written in indelible ink and shall be signed by the Bidder or a person(s) duly authorized to bind the Bidder to the contract. The person(s) signing the bids shall initial all the pages of the bids, except for unamended printed literature.

7.3 Any interlineations, erasures or overwriting shall be valid only if they are initialed by the person signing the bids.

8. **Sealing and Marking of Bids**

8.1 The bidder shall submit a sealed non-window envelope containing Pre-qualification/minimum eligibility criteria, Technical bid and draft for Rs. 500/- towards application amount in sealed non-window envelope. Commercial bid in sealed non-window envelope.
8.2 The Bidder shall seal the envelope containing Pre-qualification/Minimum Eligibility Criteria and Technical bid in NON-WINDOW Envelope. The envelope should be superscribed with “Original Bid for IT Hardware for SAINIK KNOWLEDGE CENTRE – TECHNICAL PROPOSAL”.

8.3 The envelope containing commercial proposal should be superscribed with “Original Bid for IT Hardware for SAINIK KNOWLEDGE CENTRE – COMMERCIAL PROPOSAL”.

8.4 The envelops shall be addressed to the Board at the address given below:

Secretary,
Kendriya
Sainik Board,
West Block-IV,
Wing –VII
RK Puram, New Delhi-110066

8.5 If the envelop is not sealed and marked, the Board will assume no responsibility for the Bid’s misplacement or its premature opening.

9. Last date for submission of Bids

Last date for bid submission is mentioned in Section 1(Schedule of events).

9.1 In the event of the specified date for the submission of bids, being declared a holiday the bids will be received upto the appointed time on the next working day.

9.2 The Board may, at its discretion, extend the deadline for submission of Bids by amending the Bid Documents, in which case, all rights and obligations of the Board and Bidders previously subject to the deadline will thereafter be subject to the deadline as extended.
9.3 Any bid received by the Board after the deadline for submission of bids prescribed by the Board will be rejected and returned unopened to the bidder.

9.4 Modification And/Or Withdrawal of Bids:
Bids once submitted will be treated, as final and no further correspondence will be entertained. No bid shall be modified after the deadline for submission of bids. No bidder shall be allowed to withdraw the bid, if bidder happens to be the successful bidder. The Board has the right to reject any or all tenders received without assigning any reason whatsoever. The Board shall not be responsible for non-receipt / non delivery of the bid documents due to any reason whatsoever.

10. **Documents Establishing Bidder's Eligibility and Qualification**

10.1 The Bidder shall furnish, as part of its Bid, documents establishing the Bidder’s eligibility to Bid and its qualifications to perform the contract.

10.2 The documentary evidence of the Bidder’s qualifications to perform the Contract, if its Bid is accepted shall be established to the Board’s satisfaction.

10.3 That the Bidder has the Financial, Technical and Production/Distribution/Service capability necessary to perform the contract;

10.4 That the Bidder meets the qualification criteria as required under Minimum Eligibility Criteria.

10.5 That adequate, specialised hardware, related software expertise are already available to ensure that the support services are responsive and the Bidder will assume total responsibility for the fault free operation of hardware, software and maintenance during the mandatory 3 year warranty period and provide necessary maintenance services for further period, if desired by the Board after the end of warranty period.
11. **The Board’s Right to accept any Bid and to reject any or All Bids**

11.1 The Board may at its discretion evaluate the vendors for supply of items detailed above based on the qualitative aspects broadly in respect of one or more of the following parameters:

   (a) Financial strength and market reputation
   (b) Annual Turnover for last 3 consecutive years
   (c) Profitability for last 2 years
   (d) Spread of Network of service centers
   (e) Supplies made to other Government Organisations and Public Sector Banks in the last 2 years.
   (f) Quality and Promptness of service support.
   (g) Earnest Money Deposit by vendor.
   (h) Board’s own past experience.

11.2 The Board reserves the right to accept or reject any Bid, and to annul the Bidding process and reject all Bids at any time prior to placing of purchase order, without thereby incurring any liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidders of the grounds for the Board’s action.

12. **Evaluation of Bids**

12.1 Clarification of Bids

During evaluation of Bids, the Board, at its discretion, may ask the Bidder for clarification of its Bid. The request for clarification and the response shall be in writing (Fax/e-Mail), and no change in the substance of the Bid shall be sought, offered or permitted.

12.2 Preliminary Examinations / Pre-qualification

   (a) In the first stage, Pre-qualification/Technical Bids will be opened in presence of a Technical Bids Opening Committee appointed for the
purpose. It is the responsibility of the bidder's representative to be present at the time, on the date and at the place specified in the tender document. The bidders’ representatives who are present shall sign a document evidencing their attendance.

(b) The Board will examine the Bids to determine whether they are complete, the documents have been properly signed, supporting papers/documents attached and the bids are generally in order.

(c) The Board may, at its sole discretion, waive any minor infirmity, non-conformity or irregularity in a Bid which does not constitute a material deviation, provided such a waiver does not prejudice or affect the relative ranking of any Bidder.

(d) Prior to the detailed evaluation, the Board will determine the substantial responsiveness of each Bid to the Bidding document. For purposes of these Clauses, a substantially responsive Bid is one, which conforms to all the terms and conditions of the Bidding Document without material deviations. The Board's determination of a Bid's responsiveness is to be based on the contents of the Bid itself, without recourse to extrinsic evidence. The Board would also evaluate the Bids on technical parameters.

(e) If a Bid is not substantially responsive, it will be rejected by the Board and may not subsequently be made responsive by the Bidder by correction of the non conformity.

(f) The Bidder is expected to examine all instructions, forms, terms and specification in the Bidding Document. Failure to furnish all information required by the Bidding Document or to submit a Bid not substantially responsive to the Bidding Document in every respect will be at the Bidder's risk and may result in the rejection of its Bid.
(g) All the bidders who qualify in pre-qualification and Technical evaluation would be shortlisted. Commercial bids of only shortlisted bidders would be opened.

12.3 Arithmetic errors, if any, in the price breakup format will be rectified on the following basis:-

(a) If there is discrepancy between the unit price and the total price, which is obtained by multiplying the unit price with quantity, the unit price shall prevail and the total price shall be corrected unless it is a lower figure. If the supplier does not accept the correction of errors, its bid will be rejected.

(b) If there is discrepancy in the unit price quoted in figures and words, the unit price, in figures or in words, as the case may be, which corresponds to the total bid price for the item shall be taken as correct.

(c) If the vendor has not worked out the total bid price or the total bid price does not correspond to the unit price quoted either in words or figures, the unit price quoted in words shall be taken as correct.

12.4 The Board at its discretion can ask the vendors for the demonstration of all or some components/features of the hardware quoted by them. However, the Board will not pay/ reimburse any expenditure incurred by the vendor for arranging the demonstration.

13. **Contacting the Board**

13.1 Bidder shall NOT contact the Board on any matter relating to its Bid, from the time of opening of Bid to the time a communication in writing about its qualification or otherwise is received from the Board.

13.2 Any effort by the Bidder to influence the Board in its decisions on Bid evaluation, Bid comparison may result in the rejection of the Bidder’s Bid.

14. **Award of Contract**

14.1 The Board will award the contract to the successful Bidder, out of the Bidders who have responded to Board’s tender as referred above, who has been determined to qualify to perform the contract satisfactorily, and whose Bid has been determined to be substantially responsive, and is the lowest evaluated Bid.
14.2 The Board reserves the right at the time of award of contract to increase or decrease of the quantity of goods or services or change in location where equipments are to be supplied from what was originally specified while floating the tender without any change in unit price or any other terms and conditions.

14.3 Successful tenderer will have to make a standing security deposit of Rs. 1,00,000/- (Rupees One lakh only) for the award of the contract. The security deposit may be in the form of Encashable Bank Gaurantee from any Nationalized Bank, in the name of ‘ARMED FORCES FLAG DAY FUND and will remain with this Sectt till the completion of all contractual obligations.

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Section -3
General Terms and Conditions

(These terms and conditions are generic in nature, which have been mentioned for the knowledge of the bidders and may be changed to specific terms and conditions with necessary changes with each Purchase Order as and when applicable).

1. Definitions
In this Contract, the following terms shall be interpreted as indicated:

1.1 “The Board” means Kendriya Sainik Board (KSB)

1.2 “The Contract” means the agreement entered into between the Board, represented by its Officer and the Supplier, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein;

1.3 “The Contract Price” means the price payable to the Supplier under the Contract for the full and proper performance of its contractual obligations;

1.4 “The Goods” means all of the equipment, machinery, and/or other materials which the Supplier is required to supply to the Board under the Contract;

1.5 “The Services” means those services ancillary to the supply of the Goods, such as transportation and insurance, and any other incidental services, such as installation, commissioning, provision of technical assistance, training and other such obligations of the Supplier covered under the Purchase Contract;

1.6 “TCC” means the Terms and Conditions of Contract contained in this section;

1.7 “The Supplier” or “the Vendor” or the “Bidder” means the individual or firm supplying or intending to supply the Goods and Services under this Contract; and
1.8 “The Project Site” means Office and premises under the jurisdiction of the KSB.

2. **Use of Contract Documents and Information**

2.1 The Supplier shall not, without the Board’s prior written consent, disclose the Contract, or any provision there of, or any specification, plan, drawing, pattern, sample or information furnished by or on behalf of the Board in connection there with, to any person other than a person employed by the Supplier in the performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

2.2 The Supplier will treat as confidential all data and information about the Board, obtained in the execution of his responsibilities, in strict confidence and will not reveal such information to any other party without the prior written approval of the Board.

3. **Subcontracts**

3.1 The Supplier shall not assign to others, in whole or in part, their obligation to perform under the contract, except with the Board’s prior written consent.

3.2 The Supplier shall notify and obtain concurrence from the Board in writing of all subcontracts / Franchisees awarded under the Contract, if not already specified in the quotation. Such notification, in the original quotation or later, shall not relieve the Supplier from any liability or obligation under the Contract.

3.3 Subcontracts / Franchisees must comply with the provisions of TCC.

4. **Delivery and Installation**

4.1 The Bidder should deliver the goods/services within stipulated time as mentioned in Special terms and conditions from the date of Purchase Order.
4.2 Delivery of the Goods shall be made by the Supplier in accordance with the terms of the Purchase Contract. The vendor should take responsibility of the Goods till it reaches the delivery destination as informed by the Board, transport to such place of destination in India, including insurance and storage, as shall be specified in the Contract, shall be arranged by the Supplier. Vendor shall organise the Road Permits wherever required, any letter required for this will be given by the Board.

4.3 The Bidder should install the goods within Three (3) weeks, from the date of delivery. If the vendor fails to install the items within Three (3) weeks, the Board will impose a penalty of 1% of the order value for the late installed item for each week’s delay or part thereof, subject to maximum of 5% of value of the late installed items. Installation will be treated as incomplete in one/all of the following situations:

(a) Non-delivery of any hardware or other components and software modules mentioned in the order
(b) Non-delivery of supporting documentation
(c) Delivery, but no installation of the components and/or software LLL-integration
(d) System operational, but unsatisfactory to the Board

4.4 The Board will consider the inability of the Bidder to deliver or install the equipment within the specified time limit, as a breach of contract and would entail the payment of Liquidation Damages on the part of the Bidder. The liquidation damages represent an estimate of the loss or damage that the Board may have suffered due to delay in performance of the obligations (relating to delivery, installation, operationalization, implementation, training, acceptance, warranty, maintenance etc. of the deliverables) by the Bidder.
4.5 The Board shall, without prejudice to its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum as specified in Special Terms and Conditions.

4.6 Products shall be supplied in a ready to use condition along with all Cables, Connectors, Software Drivers, Manuals and Media etc.

4.7 The vendor shall integrate the hardware with the existing LAN/WAN infrastructure.

5. Delivery and Documents
The details of shipping and/or other documents to be furnished by the Supplier are specified hereunder:

(a) Original copy of Supplier’s invoices showing contract number, goods description, quantity, unit price and total amount;

(b) Manufacturer’s / Supplier’s warranty certificate;

(c) Inspection certificate issued by the nominated inspection agency, if any, and the Supplier’s factory inspection report and Quality Control Test Certificates.

(d) The vendor to submit insurance certificate along with delivery documents.

6. Price
6.1 Prices quoted by the bidders should include all local taxes, VAT, duties, levies, transportation costs and insurance costs till the equipment is accepted.

6.2 Once a contract price is arrived at, the same must remain firm and must not be subject to escalation during the performance of the contract due to fluctuation in foreign currency, change in the duty/tax structure, changes in costs related to the materials and labour or other components or for any other reason.

6.3 The prices quoted shall be valid for a minimum period of 120 Days from the last date for submission of offers.
6.4 Octroi, alone, if applicable, will be made at actuals, on production of suitable evidence of payment by the Supplier.

6.5 Further, subsequent to the orders being placed/agreement executed, the Bidder shall pass on to the Board all fiscal benefits arising out of reductions in Government Levies viz., Sales Tax, Excise Duty, Custom Duty etc. Otherwise rates are firm during the entire contract period.

6.6 KSB Sectt will not provide Form-C or Form-D and vendor will have to arrange for Form 31 or 32 or any other road permit, if required, on behalf of KSB Sectt.

7. Terms of Payment

7.1 The standard payment terms of the Board are given below.

(i) 80% after delivery, verification and installation of items at respective locations.

(ii) 20% after complying with acceptance criteria and after submitting performance.

(iii) Bank Guarantee from a Scheduled Commercial Bank equivalent to 10% of contract value, valid till 120 days after expiry of warranty from the date of acceptance along with invocation period of 120 days.

All the payments will be made by KSB Sectt., New Delhi.

Vendor will be required to furnish the documentary proof of delivery, installation and acceptance duly signed by KSB Sectt officials while claiming the payment.

7.2 Supplier will be entirely responsible for all applicable present and future, duties, levies, charges, license fees, VAT etc. in connection with delivery of goods at site including incidental services and commissioning.
7.3 The Bidder must accept the payment terms proposed by the Board. The financial bid submitted by the Bidder must be in conformity with the payment terms proposed by the Board. Any deviation from the proposed payment terms would not be accepted. The Board shall have the right to withhold any payment due to the Bidder, in case of delays or defaults on the part of the Bidder. Such withholding of payment shall not amount to a default on the part of the Board.

7.4 All Payments will be made to the Bidder in Indian Rupee only.

8. **Technical Information**

8.1 The technical documentation involving detailed instruction for operation and maintenance, users' manual etc., is to be delivered with every unit of the equipment supplied. The language of the documentation should be English.

8.2 The Models offered should strictly conform to the specifications given in the product literature and these models should be supported for a minimum period of 8 years including warranty period and post warranty maintenance. The Models proposed/ marked for withdrawal from the market and the models under quality testing should not be offered. Board shall reserve right to ask for PROOF OF CONCEPT on working of the newly introduced Models in the market, if offered, on the agreed terms & conditions.

8.3 When the configuration/ feature required is not available in a particular model, the next available higher configuration model shall be offered.

8.4 In addition to the above, if any additional/ enhanced configuration is suggested in view of technological changes, it may be furnished as optional feature without cost escalation duly explaining the additional utility of the offered model in both the technical offer document as well as Commercial Offer document. However, the basic quote should be confined only to the configuration/ model offered for.
8.5 Two or more models can be offered, if they conform to the technical or higher specifications given. However, the vendor shall offer only one main option for bid evaluation out of the models offered and the same shall be mentioned on the MODEL OFFERED. Vendor may offer alternate options for consideration of the Board, if required.

9. Acceptance

9.1 The acceptance / performance test will be performed after completion of installation and commissioning of all the components of the solution at the sites of installation. Complete hardware and Software as specified in the tender must have been supplied, installed and commissioned properly by the Bidder prior to commencement of the tests. The acceptance test will be conducted by the Board, their consultant or other such person nominated by the Board at its option as per the acceptance criteria as defined in Annexure IX. The acceptance will involve trouble free operation for **seven consecutive days** at site. The Bidder will be responsible for setting up and running the acceptance test without any extra cost to the Board.

9.2 In the event of hardware and software failing to pass the acceptance test, a period not exceeding two weeks will be given to rectify the defects and clear the acceptance test, failing which the Board reserves the right to get the corresponding component replaced by the Bidder at no extra cost to the Board or to cancel the order and recall all the payments made by the Board to the bidder.

9.3 Successful conduct and conclusion of the acceptance tests for the installed components shall also be the sole responsibility and at the cost of the Bidder.

9.4 The Board’s right to inspect, test and, where necessary, reject the Goods after the Goods’ arrival at destination shall in no way be limited or waived by reason of the Goods having previously been inspected, tested and passed by the Board or its representative prior to the shipment of the goods.
10. **Acceptance Certificate**

On successful completion of acceptability test, receipt of deliverable etc. for the equipment and after the Board is satisfied with the working on the system, the acceptance certificate signed by the Bidder and the representative of the Board will be issued. The date on which such certificate is signed shall be deemed to be the date of acceptance of the system and the WARRANTY of the Hardware starts from that date.

11. **Governing language**

11.1 The Contract shall be written in English. All correspondence and other documents pertaining to the Contract, which are exchanged by the parties, shall be written in English.

11.2 The technical documentation involving detailed instruction for operation and maintenance, users’ manual etc. is to be delivered with every unit of the equipment supplied. The language of the documentation should be English.

12. **Applicable laws**

12.1 The Contract shall be interpreted in accordance with the laws prevalent in India.

12.2 Compliance with all applicable laws: The Bidder shall undertake to observe, adhere to, abide by, comply with and notify the Board about all laws in force or as are or as made applicable in future, pertaining to or applicable to them, their business, their employees or their obligations towards them and all purposes of this Tender and shall indemnify, keep indemnified, hold harmless, defend and protect the Board and its employees/ officers/ staff/ personnel/ representatives/ agents from any failure or omission on its part to do so and against all claims or demands of liability and all consequences that may occur or arise for any default or failure on its part to conform or comply with the above and all other statutory obligations arising there from.
12.3 Compliance in obtaining approvals/permissions/licenses: The Bidder shall promptly and timely obtain all such consents, permissions, approvals, licenses, etc., as may be necessary or required for any of the purposes of this project or for the conduct of their own business under any applicable Law, Government Regulation/Guidelines and shall keep the same valid and in force during the term of the project, and in the event of any failure or omission to do so, shall indemnify, keep indemnified, hold harmless, defend, protect and fully compensate the Board and its employees/ officers/ staff/ personnel/ representatives/agents from and against all claims or demands of liability and all consequences that may occur or arise for any default or failure on its part to conform or comply with the above and all other statutory obligations arising there from and the Board will give notice of any such claimor demand of liability within reasonable time to the bidder.

13. Performance security
The vendor/supplier has to provide Performance Security in the form of Performance Guarantee.

13.1 Performance Guarantee
The Vendor will be required to furnish an unconditional Trust Guarantee of an amount equivalent to 10% of contract value and valid for WARRANTY period + 120 days (invocation period) from the date of acceptance. The performance guarantee to be submitted within ONE month after acceptance of goods and before release of full and final payment of the Contract for indemnifying the Board against any default / failure in execution of contract, as per the format provided by Board.

14. Insurance
14.1 The Bidder is responsible for acquiring insurance for all components, equipment and software. The goods supplied under the Contract shall be fully insured.
14.2 The insurance shall be for an amount equal to 110 percent of the CIF value of the Goods delivered to the Board covering “All Risks” (fire, burglary, act of terrorist, natural calamities such as Earthquake, floods etc.) valid for a period not less than 3 months after date of delivery. If the vendor fails to obtain insurance cover and any loss or damage occur, the vendor will have to replace the items with new ones without any cost to the Board.

14.3 Where the Supplier is required under the Contract to transport the Goods to a specified place of destination within India, transport to such place of destination in India, including insurance and storage, as shall be specified in the Contract, shall be arranged by the Supplier.

14.4 Should any loss or damage occur, the Bidder shall initiate and pursue claim till settlement, and Promptly make arrangements for repair and/or replacement of any damaged item/s irrespective of settlement of claim by the underwriters.

15. **Inspections and tests**

15.1 Inspection and Quality Control tests before evaluation, prior to shipment of Goods and at the time of final acceptance are as follows:

(a) Inspection/Pre-shipment Acceptance Testing of Goods as per quality control formats including functional testing, burn-in tests and mains fluctuation test at full load, facilities etc., as per the standards / specifications may be done at factory site of the Supplier before dispatch of goods, by the Board/ Board’s Consultants /Testing Agency. The supplier should intimate the Board before dispatch of goods to various locations/offices for conduct of pre-shipment testing. Successful conduct and conclusion of pre-dispatch inspection shall be the sole responsibility of the Supplier;
(b) Provided that the Board may, at its sole discretion, waive inspection of goods having regard to the value of the order and/or the nature of the goods and/or any other such basis as may be decided at the sole discretion of the Board meriting waiver of such inspection of goods.

(c) In the event of the hardware and software failing to pass the acceptance test, as per the specifications given, a period not exceeding two weeks will be given to rectify the defects and clear the acceptance test, failing which, the Board reserves the right to cancel the Purchase Order.

15.2 The inspection and quality control tests may be conducted on the premises of the Supplier, at point of delivery and / or at the Goods’ final destination. Reasonable facilities and assistance, including access to drawings and production data, shall be furnished to the inspectors, at no charge to the Board. If the testing is conducted at the point of delivery or at the final destination, due to failure by the vendor to provide necessary facility / equipment at his premises, all the cost of such inspection like travel, boarding, lodging & other incidental Expenses of the Board’s representatives to be borne by the vendor.

15.3 Nothing stated herein above shall in any way release the Supplier from any warranty or other obligations under this Contract.

15.4 The Supplier shall provide complete and legal documentation of Systems, all sub systems, operating systems, compiler, system software and the other software. The Supplier shall also provide licensed software for all software products, whether developed by it or acquired from others. The Supplier shall also indemnify the Board against any levies/penalties on account of any default in this regard.
15.5 On successful completion of acceptability test, receipt of deliverables, etc., and after the Board is satisfied with the working on the system, the acceptance certificate will be signed by the Testing Agency and the representative of the Board.

16. Warranty

16.1 The Bidder warrants that the Goods supplied under the Contract are new, unused, of the most recent or current models and incorporate all recent improvements in design and materials unless provided otherwise in the Contract. The Bidder further warrants that all the Goods supplied under this Contract shall have no defect arising from design, materials or workmanship (except when the design and/or material is required by the Board’s Specifications) or from any act or mission of the Bidder, that may develop under normal use of the supplied Goods in the conditions prevailing at the final destination.

16.2 On-site comprehensive warranty: The warranty would be on-site and comprehensive in nature and back to back support from the OEM. The vendor will warrant all the hardware and software including internal battery against defects arising out of faulty design, materials and media workmanship etc. for a period of One year from the date of acceptance of the hardware. The vendor will provide support for Operating Systems and other pre-installed software components during the warranty period of the hardware on which these software & operating system will be installed. Defective hardware shall be replaced by the vendor at his own cost, including the cost of transport. Vendor’s hardware engineer will report at the Board offices within two hours of reporting of breakdown through telephone/ email or Fax or courier at the vendor’s nearest office and repair the same at the earliest.

SLA: The downtime of a machine at any location should not exceed 5% in a month. The monthly downtime percent of a machine should be calculated as under:
Downtime % = \( \frac{(\text{Unavailable hours due to breakdown - PM hours}) \times 100}{\text{Available Hours}} \)

Available hours = No. of working days X 8

If the downtime percentage exceeds 5% in a month, proportionate amount for all such breakdowns during the warranty period, may be claimed/adjusted while releasing the Performance Bank Guarantee or the warranty period for the hardware will be extended accordingly. If claimed, the vendor has to pay the penalty amount as directed in the claim letter.

If the downtime percentage exceeds 5% in a month, penalty will be charged for shortfall and amount of penalty will be calculated quarterly as per the table given below, subject to maximum of 10% of cost of Hardware.

<table>
<thead>
<tr>
<th>Shortfall in SLA target/Compliance by</th>
<th>Penalty (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;= 1% 1</td>
<td>1</td>
</tr>
<tr>
<td>&gt; 1% and &lt;= 3 %</td>
<td>3</td>
</tr>
<tr>
<td>&gt; 3% and &lt;= 5 %</td>
<td>5</td>
</tr>
<tr>
<td>&gt; 5% and &lt;= 6 %</td>
<td>6</td>
</tr>
<tr>
<td>&gt; 6% and &lt;= 8 %</td>
<td>8</td>
</tr>
<tr>
<td>&gt; 8% and &lt;= 10 %</td>
<td>10</td>
</tr>
</tbody>
</table>

16.3 During the Warranty period, the Bidder will have to undertake system maintenance and replacement or repair of defective parts or systems.

16.4 The Board shall promptly notify the Bidder in writing / e-mail / fax of any claim arising under this warranty.

16.5 Upon receipt of such notice the Bidder shall, as mentioned below, repair or replace the defective goods or parts thereof, without any cost to the Board.
<table>
<thead>
<tr>
<th>Item Description</th>
<th>Resolution Time</th>
<th>Compliance Level</th>
<th>Calculation Window</th>
</tr>
</thead>
<tbody>
<tr>
<td>PC/ Monitor</td>
<td>Same Business Day if calls logged by 12 noon otherwise NBD (Next Business Day)</td>
<td>95%</td>
<td>Monthly</td>
</tr>
</tbody>
</table>

16.6 The Bidder must provide the following warranties:
(a) The equipment proposed is complete in every way.
(b) The hardware / software specification, capabilities and performance characteristics are as stated in the Bidder’s proposal and accompanying documentation.

16.7 In case an equipment, peripheral or components (such as CPU, SMPS, Circuit Boards, monitors, etc.) are taken away for repairs, the vendor shall provide a similar standby equipment so that the equipments can be put to use in the absence of the originals/ replacements without disrupting the Board’s regular work.

16.8 If during operation, the down time of any piece of equipment or component thereof does not prove to be within reasonable period, the Supplier shall replace the unit of component with another of at least the same performance and quality, at no cost to the Board.

16.9 Free **on-site maintenance** services shall be provided by the Supplier during the period of warranty. After the expiry of warranty period, the vendor will enter in to AMC agreement with the Board for providing post warranty maintenance of equipment viz. Computer Systems, peripherals, UPS, Systems Software & other software for a period normally not less than 2 years, at the discretion of the Board. The AMC charges / rates should be quoted separately, if required by the Board.
16.10 Further provided that the Board may, during the currency of the warranty or AMC, shift the goods wholly or in part to other location(s) within the Country and in such case the Supplier undertakes to continue to warrant or maintain the goods at the new location without any other additional cost to the Board.

17. **Post Warranty Maintenance:**
The selected vendor will enter into AMC (Annual Maintenance Contract) with the Board, if so desired by the Board, for post warranty maintenance. However the Board will be having right to go with any other vendor for AMC if so desired by the Board. The hardware supplied should be maintained by the vendor for at least 2 years from the date of acceptance by the Board. The Board may negotiate AMC charges while entering into AMC. AMC should cover the total equipment along with OS etc procured from the vendor with maintenance support by FAX, e-mail, telephone and on site support, if any required & Minimum of 4 Preventive Maintenance calls during the year as per the requirement of the Board. In the case of authorized/ channel partners, AMC charges shall also include the cost for the arrangement with OEM for maintenance of spares, providing support services, updates (if any required) for providing AMC support for period.

18. **Patent Rights**
In the event of any claim asserted by a third party of infringement of copyright, patent, trademark, industrial design rights, etc. arising from the use of the Goods or any part thereof in India, the Supplier shall act expeditiously to extinguish such claim. If the Supplier fails to comply and the Board is required to pay compensation to a third party resulting from such infringement, the Supplier shall be responsible for the compensation including all expenses, court costs and lawyer fees. The Board will give notice to the Supplier of such claim, if it is made, without delay.
19. **Force majeure**

If the performance as specified in this order is prevented, restricted, delayed or interfered by reason of Fire, explosion, cyclone, floods, War, revolution, acts of public enemies, blockage or embargo, Any law, order, proclamation, ordinance, demand or requirements of any Government or authority or representative of any such Government including restrict trade practices or regulations, Strikes, shutdowns or labour disputes which are not instigated for the purpose of avoiding obligations herein, or Any other circumstances beyond the control of the party affected, then not with standing anything herebefore contained, the party affected shall be excused from its performance to the extent such performance relates to prevention, restriction, delay or interference and provided the party so affected uses its best efforts to remove such cause of non-performance and when removed the party shall continue performance with utmost dispatch. If a Force Majeure situation arises, the Bidder shall promptly notify the Board in writing of such condition, the cause thereof and the change that is necessitated due to the conditions. Until and unless otherwise directed by the Board in writing, the Bidder shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

20. **Repeat Order**

The Board reserves the right to place repeat order for additional requirement (Max.10% of items that were originally ordered) of PCs at the negotiated price within three months of placing the order.

21. **Forfeiture of performance security**

The Board shall be at liberty to set off/adjust the proceeds of the performance security towards the loss, if any, sustained due to the supplier’s failure to complete its obligations under the contract. This is without prejudice to the Board’s right to proceed against the Supplier in the event of the security being not enough to fully cover the loss/damage.
22. **Penalty for Default Delivery**

If the vendor fails to deliver the items within stipulated period, Board will impose a penalty of **1% of the order value for the late delivered item for each weeks delay or part thereof, subject to maximum of 5% of value of the late delivered items.** In case the delay exceeds five weeks, Board reserves the right to cancel the order and in such a case, the vendor will have to repay Board the advance paid, if any, with 12% p.a. interest, unconditionally. In such an event vendor will not be entitled to or recover from Board any amount by ways of damages, loss or otherwise. If orders are cancelled due to non delivery, the vendor will be debarred by the Board for participating in any future tenders floated by the Board.

23. **Termination**

The Board may at any time terminate the contract by giving written notice to the Bidder if the Bidder becomes bankrupt or otherwise insolvent. In this event, termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the Board. The Board reserves the right to cancel the contract in the event of happening one or more of the following Conditions:

(a) Failure of the successful bidder to accept the contract and furnish the Performance Guarantee within specific days of receipt of purchase contract as stated in the Purchase order;
(b) Delay in offering equipments for pre-delivery Inspection;
(c) Delay in delivery beyond the specified period;
(d) Delay in completing installation / implementation and acceptance tests / checks beyond the specified periods;
(e) Serious discrepancy in hardware noticed during the pre-dispatch factory inspection; and In addition to the cancellation of purchase contract, the Board reserves the right to appropriate the damages through encashment of Performance Guarantee given by the Bidder.
24. Resolution of Disputes

It will be the Board’s endeavour to resolve amicably any disputes or differences that may arise between the Board and the Bidder from misconstruing the meaning and operation of the Tender and the breach that may result. In case of Dispute or difference arising between the Board and a Supplier relating to any matter arising out of or connected with this agreement, such disputes or difference shall be settled in accordance with the Arbitration and Conciliation Act, 1996. The Arbitrators shall be chosen by mutual discussion between the Board and the Supplier OR in case of disagreement each party may appoint an arbitrator and such arbitrators may appoint an Umpire before entering on the reference. The decision of the Arbitrator shall be final. The Bidder shall continue work under the Contract during the arbitration proceedings unless otherwise directed in writing by the Board or unless the matter is such that the work cannot possibly be continued until the decision of the Arbitrator or the umpire, as the case may be, is obtained. Arbitration proceedings shall be held at Delhi, India, and the language of the arbitration proceedings and that of all documents and communications between the parties shall be English; Not with standing anything contained above, in case of dispute, claim & legal action arising out of the contract, the parties shall be subject to the jurisdiction of courts at Delhi, India only. Any notice given by one party to the other pursuant to this Contract shall be sent to the other party in writing or by fax and confirmed in writing to the other party’s specified address. The same has to be acknowledged by the receiver in writing. A notice shall be effective when delivered or on the notice’s effective date, whichever is later.
Section -4
Special Terms and Conditions

1. Cost Details
The price should include all levies/ taxes like Service tax, VAT, Sales Tax, Transportation, Customs, Excise, traveling charges, support service during warranty etc. Item wise breakup of all applicable taxes must be mentioned in the Invoice. Octroi, if applicable, will be reimbursed extra at actuals, on production of original receipt which should be in the name of the Board. The Board will not be in a position to supply Form-C or Form-D and vendor will have to arrange for Form 31 or 32 or any other road permit, if required.

2. Terms of Delivery
All items should be delivered within three weeks from the date of purchase order at Board’s location/office. The Board will not be in a position to supply Form -C or Form -D and vendor will have to arrange for Form 31 or Form 32 or any other road permit, if required. Vendor will have to verify all the items within one week from the date of delivery in the presence of Board officials at respective location/offices.

3. Warranty
The vendor to provide comprehensive on-site warranty of One Year / manufacturers warranty which ever is more + Two year AMC (Refer Para 16.9 of Section-III), if so from the date of acceptance for all the hardware items.
The Warranty should be BACK TO BACK from OEM.

************
NOTE: Forms of both TECHNICAL ANNEXURE- I & IA and FINANCIAL BIDS ANNEXURE II are enclosed. Technical Bid should contain EMD in the envelope. Financial Bid will have your quoted rates only in a separate sealed envelope.

Place: New Delhi
Date: ........... 2017
Enclosures: - As Above.

Sdxxxxxx/-
Secretary KSB
ANNEXURE- I

TECHNICAL BID

1. Name of provider/party :

2. Address for correspondence
   (a) Regd. Office:
   (b) Branches if any:

3. Telephone Nos.
   (a) Registration No: (SAL TAX/PAN / Service Tax/Pvt or Prop. Firm)
   (b) ISO Certification if any

4. Year in which established:

5. Nature of incorporation:

6. Details of previous similar project undertaken: (Use separate sheet if feel necessary)

7. Name(s) of Partners (if any):

8. Name(s) / Addresses of Bankers:

9. Names of Central / State Government clients, if any, of last 5 years:

10. Earnest Money Deposit (EMD): DD No._________ Dated______ Name of the issuing bank
    _______________ Earnest Money deposit of Rs.10,000/- (rupees Ten thousand only) in the shape of Demand Draft in original in the name of ARMED FORCES FLAG DAY FUND, Kendriya Sainik Board Sectt payable at New Delhi in a separate cover inside the Technical Bid sealed cover.

Attested copies of the following documents to be enclosed in Technical Bid:
   a) ‘Bank Solvency’ Certificate from your banker ( Format attached).
   b) ‘Incorporation’ certificate issued by the State / Central Govt. authorities.
   c) Copies of Income Tax returns of the last 3 (three years).
DECLARATION

I / we hereby certify that all the particulars given above are correct.

Vendor’s / Supplier Signature _____________________
Vendor’s / Supplier (Stamp)_____________________
Name of the firm _____________________
Dated _____________________
## SPECIFICATION OF SERVER & THIN CLIENT WITH NETWORKING

<table>
<thead>
<tr>
<th>S.NO</th>
<th>DESCRIPTION</th>
<th>QTY</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Intel E3 SINGLE SOCKET SERVER with following specifications: Intel E3,1220/Quad Core 3.4 GHZ/8 mb L2 cache/ 1333 MHz FSB/ 8 GB RAM 1600 MHz DDR-3 UDIMMs via 4 DIMM slots / 1 TB X 2 No. SAS 7.2k rpm(3.5&quot;Simple Swap)/DVD RW DRIVE/ Raid 0,1 inbuilt/SERVER 18.5 “ TFT/ Power supply (std/max) 350 W fixed or 80-PLUS® certified 300 W fixed (4U model with 3.5” simple-swap HDDs, model dependent)/430 W hot-swap redundant power supply (5U model with 2.5” hot-swap HDDs) Microsoft Windows Server 2012 R2 WITH CAL -20 , 3 years Onsite warranty</td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>Microsoft CAL Licenses for MS Win-Server 2012</td>
<td>10</td>
</tr>
<tr>
<td>3.</td>
<td>THIN CLIENTS with specifications: Intel CDC 1037 U dual core 1.8 GHZ, with RAM &amp; Hard -Disk: - 4 GB DDR-3 &amp; 16 GB SSD Hard Disk Chipset Intel NM70, I/O Port VGA, HDMI, USB2.0*4, RJ-45 Lan port, DC19V port audio input/output, HDD led (on board the COM, printer port)Graphics CardIntel HD Graphics (HD-2000) 1G HD graphics, Network Onboard Realtek RTL8111F-10/100/ 1000 Gigabyte chip, Video Support DX 10.1/ HDCP,Support HDMI Audio Realtek ALC 6626 Soundtrack HDMI Audio Consumption 17 Watt, 18.5” Led Screen, Keyboard &amp; Optical Mouse and <strong>OS: Microsoft Windows 7 P.</strong></td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>6 KVA Online UPS with Inbuilt Batteries with electrical wiring for 30 point workstations (Including Installation)</td>
<td>01</td>
</tr>
<tr>
<td>5.</td>
<td>Cat-6 Patch Cord  2 mtrs&amp; 1 mtrs</td>
<td>20</td>
</tr>
<tr>
<td>6.</td>
<td>5 AMP Socket  3”x 3” Phase Plate  with Dual Box</td>
<td>50</td>
</tr>
<tr>
<td>7.</td>
<td>LaserJet Pro 100 MFP M Series - Print , Scan , Copy facilities, up to 20 ppm (black ,A4 ) Auto double sided printing.</td>
<td>01</td>
</tr>
</tbody>
</table>

Copiers Reduce/Enlarge :25 to 400%, 600 MHZ Processor with 128 MB RAM, 2-Line LCD (Text) Flatbed, 10/100 base –TX, Wireless 802.11b/g/n, 150 Sheet input Tray : Easy ID Copy, ePrint, Apple Air Print, HP Wireless Direct Printing, Scan to Email/File/applications with HP Scanning Software.
8. **CR 2500iNGSeries Firewall (55 User Licenses)**


**SPECIFICATION OF NETWORKING JOB WORK & ELECTRICAL JOB WORK**

<table>
<thead>
<tr>
<th>Descriptions of Networking</th>
<th>Qty</th>
</tr>
</thead>
<tbody>
<tr>
<td>01. Identification, Feruling &amp; labelling of UTP at both end</td>
<td>10</td>
</tr>
<tr>
<td>02. Termination of Information Outlet (Rack &amp; WKS Area)</td>
<td>20</td>
</tr>
<tr>
<td>03. Fixing of I/O with Face Plate</td>
<td>10</td>
</tr>
<tr>
<td>04. Installation &amp; Labelling of Jack Panel</td>
<td>01</td>
</tr>
<tr>
<td>05. Installation of Switch’s</td>
<td>01</td>
</tr>
<tr>
<td>06. Installation &amp; integration of racks with dressing</td>
<td>01</td>
</tr>
<tr>
<td>07. Testing of UTP data nodes with complete setup</td>
<td>All</td>
</tr>
<tr>
<td>08. Pulling &amp; laying with Conduit PVC Pipe in Wall Area</td>
<td>All</td>
</tr>
<tr>
<td>09. Total Project Implementation &amp; Data wire Management</td>
<td>All</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Descriptions of Electrical Point</th>
<th>Qty</th>
</tr>
</thead>
<tbody>
<tr>
<td>01. Identification &amp; Wire labelling of both end UPS &amp; WKS Point area on the Table</td>
<td>50</td>
</tr>
<tr>
<td>02. 5 AM Socket Fixing with Gang box in Wall fixing or Table WKS area</td>
<td>50</td>
</tr>
<tr>
<td>03. Pulling &amp; laying of electrical wire with Conduit PVC Pipe in Wall Area</td>
<td>All</td>
</tr>
</tbody>
</table>
## SPECIFICATION OF WORKSTATION WITH PARTITIONS

<table>
<thead>
<tr>
<th>S. No</th>
<th>DESCRIPTION</th>
<th>Qty</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td><strong>Computer Wooden Italian Board Workstations</strong></td>
<td>10</td>
</tr>
<tr>
<td></td>
<td>Modular Base 5’ x 5’ work station with Pedestal unit and keyboard tray with fitting &amp; installations</td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td><strong>Office Chair with General Specs:-</strong></td>
<td>10</td>
</tr>
<tr>
<td></td>
<td>Arm Type - Round Arms, Primary Material - Fabric with Metal</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Arm Material – Polypropylene, Assembly Type - Pre-assembled</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Assembly Required – No, Dimensions</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Overall Height (cm) 42 cm, Overall Width (cm) 40 cm</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Overall Depth (cm) 40 cm, Weight (KG) 12 Kg</td>
<td></td>
</tr>
</tbody>
</table>

## DECLARATION

I / we hereby certify that all the particulars given above are correct.

Dated _____________________  Vendor’s Signature

__________________________
Vendor’s stamp _____________________  Vendor’s Name:________________________
FORMAT OF PERFORMANCE BANK GUARANTEE (PBG)

Kendriya Sainik Board

OUR LETTER BOF GUARANTEE NO.:

In consideration of Kendriya Sainik Board having entered into an agreement dated______________ issued Purchase Order No._______ dated_____ which/on M/S ______________(hereafter referred to as “The Supplier” which expression unless repugnant to the content or meaning thereof, shall include all the successors, administrators, and executors).

Whereas the Supplier having unequivocally accepted to supply the materials as per terms and conditions given in the Agreement dated________/Purchase Order No._____________ dated_______ and Kendriya Sainik Board having agreed that the Supplier shall furnish to Kendriya Sainik Board, a Performance Guarantee for the faithful performance of the entire contract, to the extend of 10% (ten percent) of the value of the Purchase Order I.e. for We, (“The Purchaser”) which shall include OUR successors, administrators and executors herewith establish an irrevocable Letter of Guarantee No.____________________In your favour for account of ________________(The Supplier) in cover of performance guarantee in accordance with the terms and conditions of the Agreement/Purchase Order. Hereby, we undertake to pay up to but not exceeding_______ (say only). upon receipt by us of your first written demand (say accompanied by your declaration stating that the amount claimed is due by reason of the Supplier having failed to perform the agreement and despite any\ contestation on the part of above named supplier. This Letter of Guarantee will expire on ___________ including 30 days of claim period and any claims made here under must be received by us on or before expiry date after which date this Letter of Guarantee will become of no effect whatsoever whether returned to us or not.

Authorized Signature Seal of Purchaser

Secretary
Kendriya Sainik Board
Solvency Certificate Format

This to certify that to the best of our knowledge and information M/S ………… (address)………………………………………… is a customer of our bank is respectable and can be treated as good upto a sum of Rs. …………… . (Rupees…………………………………….) as disclosed by the information and records which are available with us.

This certificate is issued at the specific request at the customer for the purpose of participating in NIOT tender No……………….

Authorised Signatory

Name…………………

Date:

Seal
ANNEXURE- IV

BID FORM

[To be submitted on the letter head of the bidder along with Technical Bid]

Ref. No. Date:

To,
Secretary,
Kendriya Sainik Board Secretariat
West Block-4, Wing -7
RK Puram, New Delhi – 110066

Dear Sir,

Sub: RFP No………………………………….Dated………………
   For supply of Computer Hardware

We, the undersigned, offer to supply and deliver equipments and services including installation and commissioning of Server, thin clients PCs, UPS and work stations in conformity with the tender.

We undertake, if our bid is accepted, to deliver the Goods in accordance with the delivery schedule specified in the Tender.

If our bid is accepted, we will provide Bank guarantee in your favour for a sum equivalent to 10% of the contract price for the due performance of the contract in the format prescribed by the purchaser.

We agree to abide by this bid for the period of 120 days from the last date of submission of tender document and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a formal contract is prepared and executed, this bid, together with Trust’s written acceptance thereof and the Trust’s notification of award shall constitute a binding Contract between us.

We hereby undertake to produce the certificate from our OEM supplier in support of above undertaking at the time of delivery/installation. It will be our responsibility to produce such letters from our OEM supplier's at the time of delivery or within a reasonable time.
We also undertake that in respect of licensed operating system if asked for by you in the purchase order, the same shall be supplied along with the authorised license certificate [eg., product keys on certification of authenticity in case of Microsoft Windows operating system] and also that it shall be sourced from the authorised source (eg., authorised Microsoft channel in case of Microsoft operating system).

In case of default and we are unable to comply with above at the time of delivery or during installation for the IT hardware / software already billed, we agree to take back the hardware without demur, if already supplied and return the money if any paid to us by you in this regard.

We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely “Prevention of Corruption Act 1988”.

We agree that the Trust will have Single Point of Contact with us, at the address stated below for the entire goods and services to be delivered by us in case our bid is accepted.

Address of Bidder for Single Point of Contact

Address of Bidder for Single Point of Contact

We understand that the Trust is not bound to accept the lowest of any bid the bank may receive. Dated __________________ day of ____________ 2016.

(Signature in the Capacity of)
Duly Authorised to sign bid for and on behalf of

Name & Address of Bidder _______________________.
## ANNEXURE-V

### SERVICE SUPPORT DETAILS

<table>
<thead>
<tr>
<th>S No</th>
<th>Location</th>
<th>Whether local support available at the location (Yes or No)</th>
<th>In respect of column 3, I response is &quot;NO&quot; specify location from which support extended</th>
<th>Service Support OWN or through Franchise</th>
<th>Address and Telephone No (for response specified in column 5)</th>
<th>Working days and Hours</th>
<th>No of S/w Engineer</th>
<th>No of H/w Engineer</th>
</tr>
</thead>
<tbody>
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<td></td>
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</tbody>
</table>
ANNEXURE - VI

PROFORMA OF INDEMNITY

This is to certify that M/s __________________________ Who have supplied
_________________________ Server, Thin Clients PCs, UPS and work stations and
related accessories to KSB Sectt, New Delhi, vide order no
_________________________ dated
_________________________ 2016 have all required rights for the supply of the
software. The software supplied by us is legal/licensed copies.

Further, M/s __________________________ indemnifies KSB Sectt against any claims
due to violation of any patents and copyrights for the software sold under licensing
agreement from us. The above indemnity is limited to the software supplied by M/s
_________________________ only.

For M/s __________________________
Signature with seal, name, designation and date

**************
Undertaking of Authenticity for Server, OS, Thin Client PCs UPS, Printers, Fire Wall, Work Stations and Accessories

With reference to the Server, OS, Thin Client PCs UPS, Printers, Fire Wall, Work Stations and Accessories being quoted to you vide our quotation No.: _______________ dated ______________, we hereby undertake that all the components / parts / assembly / software used in the Desktops, Laptops and Monitors under the above like Hard disk, Memory etc., shall be original new components / parts / assembly / software only, from respective OEMs of the products and that no refurbished / duplicate / second hand components / parts / assembly / software are being used or shall be used.

We also undertake that in respect of licensed operating system if asked for by you in the purchase order, the same shall be supplied along with the authorised license certificate [eg., product keys on certification of authenticity in case of Microsoft Windows operating system] and also that it shall be sourced from the authorised source (eg., authorised Microsoft channel in case of Microsoft operating system).

Should you require, we hereby undertake to produce the certificate from our OEM supplier in support of above undertaking at the time of delivery/installation. It will be our responsibility to produce such letters from our OEM supplier’s at the time of delivery or within a reasonable time. In case of default and we are unable to comply with above at the time of delivery or during installation for the IT hardware / software already billed, we agree to take back the Desktops, laptops and monitors without demur, if already supplied and return the money if any paid to us by you in this regard.

We (Vendor name) also take full responsibility of both parts & service SLA as per the content even if there is any defect by our authorised service centre / reseller / SI etc.

Authorised Signatory
Name
Designation
Place
Date
**********
COMMERCIAL / FINANCIAL BID

Your rates should be quoted on the following lines including cost of servers, all taxes and other incidental charges etc.

SPECIFICATION OF SERVER & THIN CLIENT WITH NETWORKING

<table>
<thead>
<tr>
<th>S.N0</th>
<th>DESCRIPTION</th>
<th>Qty</th>
<th>Unit Rate</th>
<th>Amounts</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>SERVER MS Server 2012 R2, Microsoft Windows Server 2012 R2, 3 years Onsite warranty</td>
<td>01</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>Microsoft CAL Licenses for MS Win-Server 2012</td>
<td>10</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>THIN CLIENTS: - Intel CDC 1037 U dual core 1.8 GHZ, OS: - Microsoft Windows 7 P</td>
<td>10</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>6 KVA Online UPS with Inbuilt Batteries With Electrical wiring for 30 point Workstations (Including Installations)</td>
<td>01</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5.</td>
<td>Cat-6 Patch Cord 2 mtrs &amp; 1 mtrs</td>
<td>20</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6.</td>
<td>5 AMP Socket 3”x 3” Phase Plate with Dual Box</td>
<td>50</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7.</td>
<td>Laserjet Pro 100 MFP</td>
<td>01</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8.</td>
<td>CR 2500iNGSeries Firewall - 55 User / 3 Years</td>
<td>01</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Descriptions of Networking</th>
<th>Qty</th>
<th>Unit Rate</th>
<th>Amounts</th>
</tr>
</thead>
<tbody>
<tr>
<td>01. Identification, Feruling &amp; labelling of UTP at both end</td>
<td>10</td>
<td></td>
<td></td>
</tr>
<tr>
<td>02. Termination of Information Outlet (Rack &amp; WKS Area)</td>
<td>20</td>
<td></td>
<td></td>
</tr>
<tr>
<td>03. Fixing of I/O with Face Plate</td>
<td>10</td>
<td></td>
<td></td>
</tr>
<tr>
<td>04. Installation &amp; Labelling of Jack Panel</td>
<td>01</td>
<td></td>
<td></td>
</tr>
<tr>
<td>05. Installation of Switch’s</td>
<td>01</td>
<td></td>
<td></td>
</tr>
<tr>
<td>06. Installation &amp; integration of racks with dressing</td>
<td>01</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## Descriptions of Networking

<table>
<thead>
<tr>
<th>S.No</th>
<th>Description</th>
<th>Qty</th>
<th>Unit Rate</th>
<th>Amounts</th>
</tr>
</thead>
<tbody>
<tr>
<td>07.</td>
<td>Testing of UTP data nodes with complete setup</td>
<td>All</td>
<td></td>
<td></td>
</tr>
<tr>
<td>08.</td>
<td>Pulling &amp; laying with Conduit PVC Pipe in Wall Area</td>
<td>All</td>
<td></td>
<td></td>
</tr>
<tr>
<td>09.</td>
<td>Total Project Implementation &amp; Data wire Management</td>
<td>All</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Descriptions of Electrical Point

<table>
<thead>
<tr>
<th>S.No</th>
<th>Description</th>
<th>Qty</th>
<th>Unit Rate</th>
<th>Amounts</th>
</tr>
</thead>
<tbody>
<tr>
<td>01.</td>
<td>Identification &amp; Wire labelling of both end UPS &amp; WKS Point area on the Table</td>
<td>50</td>
<td></td>
<td></td>
</tr>
<tr>
<td>02.</td>
<td>5 AM Socket Fixing with Gang box in Wall fixing or Table WKS area</td>
<td>50</td>
<td></td>
<td></td>
</tr>
<tr>
<td>03.</td>
<td>Pulling &amp; laying of electrical wire with Conduit PVC Pipe in Wall Area</td>
<td>All</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### SPECIFICATION OF WORKSTATIONS

<table>
<thead>
<tr>
<th>S.No</th>
<th>DESCRIPTION</th>
<th>Qty</th>
<th>Unit Price</th>
<th>Amounts</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td><strong>Computer Wooden Italian Board Workstations</strong></td>
<td>10</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Modular Base 5’ x 5’ work station with Pedestal unit and keyboard tray with fitting &amp; installations</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>2.</td>
<td><strong>Office Chair with General Spec:</strong></td>
<td>10</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Arm Type - Round Arms, Primary Material - Fabric with Metal</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Arm Material – Polypropylene, Assembly Type - Pre-assembled</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Assembly Required – No, Dimensions</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Overall Height (cm) 42 cm, Overall Width (cm) 40 cm, Overall Depth (cm) 40 cm</td>
<td></td>
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</tr>
<tr>
<td></td>
<td>Weight (KG) 12 Kg, Shipped in 4 Parts</td>
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</tbody>
</table>

I/We undertake that the assigned job will be done in strict accordance with the terms and specifications of the tender set out above.

Dated _____________________
Vendor’s Signature
Vendor’s stamp _______________
Vendor’s Name: _______________